



**7173 Zomba Szentgál szőlőhegy 82.**  
**tel: +36 20 555-2321, [kastely@szentgaalkastely.hu](mailto:kastely@szentgaalkastely.hu)**

## Service information from A-Z

**Arrival:** from 3:00 p.m

**Departure:** from 10.00 a.m

If they arrive later, please notify our colleague at **+36 20 555-2321**. If the guest does not have a reservation in advance, he can reserve the room by paying immediately upon check-in. We offer our guests the possibility of early arrival and late departure depending on occupancy, which is possible for a separate fee.

**Barbecue facilities** - our pension provides a barbecue facility in the designated area

**Bathrobe** - prepared in the rooms or ask our staff

**Blanket, pillow** - In addition to the bed linen found in the room, indicate your need at the reception or the staff.

**Bed linen** - Change at least twice a week.

**Beach items** - Can be ordered from our staff.

**Bicycle rental** - Indicate your need at the reception, this service can be used for a fee. We provide the bicycles with the help of partners who bring the rented bicycles to the pension and deliver them from there.

**Check-out / departure time** - Please leave the room by 10:00 a.m. on the day of departure! If you want to stay longer, let us know at the above phone number or personal at the reception.

**Cleaning** - Service available on demand.

**Cleaning products** - You can find our offer at the reception. (e.g.: toothbrush, toothpaste, shaving products).



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**Damage, vandalism** - Please leave the rooms in the same condition as they were received. The hotel guest is responsible for paying for the damage caused in the furniture and furnishings, which we record in the minutes, document it with photos and the protocol signed by 2 witnesses in order to avoid later disagreements.

**Daily change of bed linen** - Upon request, for a fee, indicate your need at the reception or with the staff.

**Extra bed** - Free service, indicate your need at the reception.

**Hairdryer** - Located in all bathrooms.

**High chair** - We provide it free of charge in the pension upon request

**Internet, Wi-Fi service** – Free in all rooms and communal areas. Password indicated in the rooms:

**Ironing board and iron** - On request at reception.

**Late check-out** - For a fee, if possible, indicate your request at the reception. The latest check-out time is 5 p.m.

**Keys** - Each room is provided with 1 key, a spare key can be requested against a deposit.

**Handing over the keys** - When checking out from our guesthouse, on the day of your departure, please hand over the room keys to the reception desk. If the key is lost, the guest must pay the fee.

**(mobile) phone can be requested for the room** - Indicate your request at the reception. The phone comes with a multilingual instruction manual.

**Luggage storage** - upon request, our staff will store your luggage safely upon arrival and departure

**Payment methods** - Cash (forint, euro), bank card, credit card, SZÉP card, bank transfer.

**Play equipment** - play equipment available upon request



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**Pool** - Our castle has an outdoor pool, which is open periodically from spring to fall, and can be used by guests free of charge between 7:00 a.m. and 7:00 p.m.

**Printing service** - A service that can be requested for a fee, indicate your need at the reception.

**Parking** - A limited number of free parking spaces are available for our guests in the boarding house's own closed parking lot.

**Pillow** - On request, indicate your need at the reception or the staff.

**Programs** - Ask the reception about the current programs in the area.

**Radio** - Via Television. Please use the channel selection buttons. The staff is happy to provide technical assistance.

**Reception** - Open from 8:00 a.m. to 4:00 p.m.

**Restaurant** - Snacks and sandwiches are currently available in our guesthouse as there is no special staff for that. You can request soft drinks and coffee from our staff, and our winery has tasty, high-quality wines that typical of the Szekszárd wine region are available.

At the moment, there is no restaurant service, you can order hot food from the surrounding settlements, which are located 5-7 minutes away by car from our guesthouse.

- **Margaréta Panzió Zomba** (Zomba, Rákóczi u. 57, phone: +36 31 700-1387) or

- **Diófa Restaurant and Panzió** (7100 Szekszárd suburb 01282/9, at the intersection of highway 6 and highway 65) GPS: 46.375999, 18.677343 (tel: +36 20 267-1567)

You can get more information on the following links:

<https://www.margaretapanzio.hu/>

<https://www.diofaetteremespanzio.hu/kapcsolat/>

**Safe** - Available in all rooms. The staff is happy to provide technical assistance.



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**Sewing kit** - On request at reception.

**Shoe care tools** - We provide them at the reception upon request.

**Slippers** - slippers can be requested from our staff

**Smoking** - Only in designated areas, information about designated areas at reception.

**Television channels, Smart TV** - You will find the channel allocation in the folder located in the rooms. Remote control placed in the room. Our employees are happy to provide technical assistance.

**Tourist tax** - There is no obligation to pay tourist tax in our town.

**Towels** - prepared in the room, small and large, which are changed every 3 days. You can request a separate towel for the pool.

**Umbrella** - Can be requested at the reception

**Visitors** - Please inform the reception in advance of your intention to receive visitors. Only registered hotel guests can stay in the rooms. Please welcome your private guests on the pension's terrace or in the common rooms.

**Wellness service** - Our pension includes a jacuzzi and an outdoor sauna. Please indicate your request in advance at the reception or by phone or e-mail so that they are ready for use upon arrival.

**The staff of Szent Gaál Kastély Panzió wishes you a good rest and a pleasant time!**